

We have updated guidelines and regulations for visiting exhibitions in the main building of the Archaeological Museum in Poznań (Górka Palace, 27 Wodna Street) to make your visit safe in the time of COVID-19 pandemic.

I GUIDELINES

1. The Museum is open for visitors in the following hours:
Tuesday-Thursday 10.00 - 17.00
Friday-Saturday 11.00 - 18.00
Sunday 12.00 -16.00
On Mondays the Museum is closed.
1. Face coverings are required for all visitors over the age of four.
2. Visitors without face coverings or those who misuse them will be asked to leave the Museum.
3. Visitors are required to sanitise their hands or gloves with a sanitiser at the entrance to the Museum.
4. To enter the Museum, you need to have a valid ticket bought in the Museum's ticket office or an invitation.
5. Only one person can be present at the cash desk; other visitors should stay at a distance of 1.5-2 m. from one another.
6. Contactless payment methods are preferred when buying tickets, publications, souvenirs, etc.
7. The cloakroom can be only used when keeping a social distance.
8. The Museum can accommodate 45 visitors at a time. The limit does not include fully vaccinated persons.
9. Foot traffic is obligatory in the Museum (excluding wheelchairs and strollers).
10. Social distancing is required. The visitors are obliged to maintain a minimum distance of 1.5-2 m from one another (this does not apply to families).
11. All exhibition elements intended to be touched have been temporarily moved from exhibition rooms.
12. Audio guides are available; however, we recommend using our mobile application "Muzeum Archeologiczne w Poznaniu" on personal mobile devices equipped with headphones.
13. Please do not touch display cases.
14. A lift is available only for people with disabilities. It can accommodate up to 2 people at a time.
15. Group visits and guided tours are offered for groups of up to 15 persons; following the strict health safety rules is obligatory.
16. Educational activities are offered for groups of up to 15 persons; following the strict health safety rules is obligatory.

II REGULATIONS

1. In the exhibition area following prohibitions apply:
 - carrying firearms, sharp and dangerous items
 - bringing animals (except for guide dogs)
 - consuming drinks, meals, ice cream and other sweets
 - smoking and using e-cigarettes
 - visiting after alcohol or drugs

- sliding on floors, running, sliding down stair railings
 - entering rooms that are not intended for visiting
 - using mobile devices (mobile phones, tablets, etc.) to make a phone call or listen loud to multimedia
 - listening to the reader's tracks from the application of the Archaeological Museum in Poznań without headphones connected to the device (during the pandemic, these should be the visitor's private headphones)
 - making loud conversations that disturb others in visiting exhibitions
 - taking out information materials that are intended to be used in exhibition rooms
1. The use of cameras is allowed with the following restrictions:
 - it is not allowed to use tripods, flash or other photography lighting equipment
 - photos or videos taken can only be used for private purposes.
 1. The use of photos or film materials (images and films showing the exhibits, exhibition halls, parts of exhibitions, as well as the interior and architecture of the Museum's seat - Górká Palace) for purposes other than private requires written consent of the Museum's Director. If the photos mentioned above or films are to be used for commercial purposes, the appropriate fee is required.
 2. The consent of the Director of the Archaeological Museum in Poznan is also required in the following cases:
 - conducting artistic and business activities
 - organising advertising campaigns

III. SAFETY RULES

1. During the visit, follow the instructions of security guards and other museum staff.
2. Parents or carers visiting the Museum are obliged to take care of their accompanying children.
3. The Archaeological Museum in Poznan is protected by the internal security service - the Museum Guard, acting on the basis of the Act on the Protection of Persons and Property from 22 August 1997

IV. FINAL PROVISIONS

1. Visitors are required to behave culturally.
2. Visitors are required to follow the instructions given by the Museum staff also in matters not covered by these regulations.
3. Complaints and requests from visitors can be submitted to the Director of the Archaeological Museum in Poznań on Mondays from 14.00-15.00.